



WATER SERVICE LINE SURVEY

BROUGHT TO YOU BY THE
CITY OF MUNROE FALLS IN PARTNERSHIP WITH
THE GREAT LAKES COMMUNITY ACTION
PARTNERSHIP AND RCAP

Dear Munroe Falls Resident,

Maintaining safe, high-quality drinking water is a top priority for our city. Our elected officials and water utility staff want to make sure your water service line is free of lead (Pb), including galvanized pipes that may have been connected to the water main using lead. With free help from a non-profit organization called RCAP, we are surveying every home that could potentially have one of these service lines conveying drinking water.

By taking part in the survey, you will provide critical information to help protect your family and neighbors, and help the city plan future replacement projects. Lead can significantly impact the health of young and old, and it benefits all of us to achieve a lead-free drinking water system.

Please take a few minutes to complete this important survey. If you need help, please contact us to schedule a quick inspection at your convenience. If you have any questions regarding or wish to speak with a city representative, please see the resources below.

Thank you for participating to protect the health and safety of our community!



Rural Community Assistance Partnership (RCAP)

Who is RCAP? <https://www.rcap.org/about-us/>

RCAP is operated in Ohio by the Great Lakes Community Action Partnership, visit www.glcap.org to learn more about us.

Have questions for a city official?
You can contact the water
department

Email: water@munroefalls.com



Customer Service Line Identification

Full Name: _____

Address: _____

Mailing Address (if different)

Cell phone: _____

Email: _____

Please answer a few short questions so that we can get as much background as possible on your water system to better help your community.

1.) What is your interior wall meter location? (From the street view looking at the residence)

2.) Has your service line ever been replaced? Yes No Unsure

3.) Has your service line ever previously been lead? Yes No Unsure

4.) If your water service line was replaced, what was the date or approximate year?

Customer Service Line Identification

5.) Home Internal Plumbing Material (be sure to look in your basement, crawl space and under your sinks to ensure you know all materials used in your home and check all that apply)

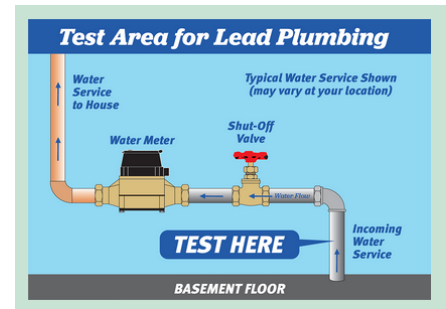
Copper
 Plastic
 Lead
 Galvanized
 Other (specify) _____
 Don't Know

6.) Are you able to perform the scratch test Yes No

7.) Would you like our assistance to do home scratch test inspection? Yes No

If yes, what is a good contact: _____ (phone or email)

At Home Scratch Test



<p>After you scratch, does the pipe material shine silver/grey? Does a magnet stick to the pipe? Is there nothing falling off the pipe?</p>	<p>Plastic should be easily determined. Look for black, white, or blue pipes</p>	<p>when scratched, does the pipe shine a golden-brown color like a penny?</p>	<p>When it is scratched, do silver particles flake off the pipe? Are there no magnetic properties?</p>
<p>Galvanized</p>	<p>Plastic</p>	<p>Copper</p>	<p>Lead</p>

Scan this code for a training video on how to perform your scratch test!
https://www.youtube.com/watch?v=AiU7GHZD_Ck&t=22s



