

# WELCOME!



City of Munroe Falls Utilities Information

## Congratulations on your new home

We understand that setting up utilities varies from one community to the next. This information is designed to help new residents of Munroe Falls set up services.

### Here's what you need to know

You are responsible for setting up utility services. Some utility companies will allow renters to set up service accounts. Others will only bill the owner of the property. Security deposits may or may not be required.

#### Quarterly Billings (for most residents) from:

City of Munroe Falls Water Department - Water, Storm Water  
Summit County Department of Environmental Services - Sanitary Sewer  
Republic Services - Trash Removal/Pick up & Recycling (5 yr contract to provide for all residential trash service effective March 2015)

#### Monthly Billings from:

Dominion East Ohio Gas - Gas Service  
First Energy - Electric Service

#### Other Services you may or may not need to set up through a provider of your choice

Cable, Internet, Phone, Satellite

### Aggregation

If you are interested in obtaining a lower rate for your gas or electric service you might be interested in an aggregation program. When you sign up, you agree to contract terms and conditions to get a lower rate. You may choose the City Aggregation program, or another program.

Check out the Public Utilities Commission of Ohio at [www.puco.com](http://www.puco.com) and click on their "apples to apples" comparison to see what is available to you.

### Know Your Home

It is up to you as the homeowner to know what services you need. There are a few homes in the city with wells and/or septic systems. Condos in Munroe Falls may have some services set up for all association members like trash collection. Check with your HOA to see what services might be included.

### Free Textile Recycling

Simple Recycling offers free recycling of unusable fabric goods such as worn out clothing. These would be items that are no longer reusable. You can contact Simple Recycling for special bags to leave out on your trash pick up day. Call Bill Wilk at 216-438-7109 or 440-591-3879 or check out [www.SimpleRecycling.com](http://www.SimpleRecycling.com)

## Contact Info

- City of Munroe Falls Water  
**330-688-7491** or email  
[water@munroefalls.com](mailto:water@munroefalls.com)
- Summit County Department of Environmental Services (DOES) **330-926-2400**
- Republic Services  
**1-800-247-3644**
- Dominion East Ohio Gas  
For customer service, call us at  
**1-800-362-7557** or manage your account online 24/7/365.
- First Energy Electric  
**1-800-633-4766** or, set up new service on-line any time
- Constellation Energy for Gas Aggregation call  
**1-844-516-5248** or [constellation.com/oh-munroefalls](http://constellation.com/oh-munroefalls)
- First Energy Solutions for Electric Aggregation call  
**1-866-3749**
- Call City Hall at 330-688-7491 if you have questions

*We're happy to assist you*